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Approval Date: March 7, 2023
Case: 00157755
Certification Mngr: Shyan King
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911 Software Inc.
1730 S Federal Hwy
Delray Beach FL 33481

This letter serves as confirmation that 911 Software Inc., Cloud9 Payment Gateway - EMV 2.1 has been successfully tested for the following:

- Product ID: 000004/B008
- Platform: Sierra
- Message and transaction types: Balance Inquiry, Card Authentication, EBT Cash Benefits - Cash Withdrawal, EBT Cash Benefits with Cash Back, Debit Balance Inquiry, Debit Purchase, Debit Return / Refund, EBT Cash Benefits Balance Inquiry, EBT Food Stamp Balance Inquiry, EMV Contact, EMV Contactless, Food Stamps - Electronic Voucher, Food Stamps - Purchase, Food Stamps - Return, Sale, Partial Authorization, Offline, Authorization only, Void, Debit Cash Back, Purchase Return Authorization (PRA), MOTO, Incremental, Capture, Debit Re-Enter, Debit Reversal - Full, Debit Reversal - Partial, Reversal - Full, Reversal - Partial, EBT Cash Benefits without Cash Back
- Payment types: Amex, Diners, Discover, EBT, JCB, Mastercard, Visa, MSR Debit, EMV Debit, MC BIN2, CUP
- Record types: Authorization, Capture
- Connectivity: TLS 1.2, VirtualNet Enhanced SSL, VirtualNet SSL, SHA-2
- Card acceptance: Card Not Present, Card Present
- Features: AVS, CVV / CID, Level II / Commercial Card, Level III / Enhanced Data, QSR, Tip At Time Of Sale, EMV PIN Bypass, Lane ID, EMV Quick Chip Contact, EMV Standard Contactless
- Verticals: Hotel / Lodging, Restaurant, Retail
- Spec Name/Version: Sierra - EIS 1080 - Version 20.2 EIS1081 File Specification v22.1
- Script Name/Version: 911Software_Gen2 Script v8.2
- Notes:

EMV Certification Information:

- EMVCo Contact L1 Approval #: 15321 1016 430 43a 43a BCTC
- EMVCo Contact L2 Kernel Name: T3.EMV.Contact Version 09.06
- EMVCo Contact L2 Kernel Config: 2-04855-1-1C-FIME-0821-4.3j
- EMVCo Contactless L1 Approval #: 16896 1219 260 26b 26b CETI
- Device Tested With: Tetra - Link2500
- Hardware Model: Tetra - Link 2500
- Supported CVMs: Online PIN, Offline PIN, Plaintext PIN, Signature, No CVM, CDCVM

Please note that the analysis performed was a limited test and that it remains the responsibility of the developer to ensure that all current and future required data elements are supplied for interchange compliance. The developer must also ensure that the full and unaltered contents of the magnetic stripe are transmitted in each authorization request message.

Recertification is required by March 7, 2026 to retain TSYS Acquiring Solutions certification compliancy status. Your certification is based on the current spec and is good for three years from the date listed on your certification letter. It remains your responsibility to keep up to date with compliance and card brand changes. When you are ready to re-certify your application, add any additional functionality, or certify a new application please log into the portal and request a new case by clicking on the Cases tab and then Create New Case. Please Note: if you request an add-on to this product you may be required to do a re-certification.

If you have chosen to be published in our solutions catalog, please note we will only keep it published for three years, until the

recertification date listed on this certification letter.

If you have additional questions or need further assistance, please contact Developer Services at acq-developer_services@tsys.com.

Sincerely,
Joshua Ince
Developer Services
TSYS Acquiring Solutions